

# Pillar Financial Advisors, LLC

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502-384-3890  
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## Form CRS – Client Relationship Summary

### **Introduction**

**Pillar Financial Advisors, LLC** is registered with the US Securities and Exchange Commission as an Investment Adviser. You have a choice among different types of financial services professionals to assist you with your financial needs. Brokerage and investment advisory services and fees differ, and it is important for you to understand these differences. Free and simple tools are available to research firms and financial professionals at [www.investor.gov/CRS](http://www.investor.gov/CRS), which also provides educational materials about broker-dealers, investment advisers, and investing.

### **What investment services and advice can you provide me?**

We provide customized investment advisory services to retail investors. As a registered investment adviser, we are held to what is known as a fiduciary standard, which covers our entire investment advisory relationship with you. The standard requires our constant commitment to our duty of loyalty and care to you, our client.

**Wealth Planning Services:** Our wealth planning process starts by defining your financial circumstances, long-term financial goals and objectives. Depending on your needs, wealth planning may also include cash flow analysis, tax planning, risk management, retirement planning, debt management, and estate planning, among others. At the conclusion of this phase, we construct a comprehensive Wealth Management Strategy ("WMS") and Investment Policy Statement ("IPS"), which is followed by ongoing portfolio management and wealth planning services. Generally, we require a minimum investment portfolio of \$500,000 for Wealth Planning Services.

**Standalone Portfolio Management:** On a limited basis, we provide standalone portfolio management services (i.e., no wealth planning is included) for clients who do not meet our minimum portfolio requirement. We and the client work together to construct an IPS appropriate for their needs. This service is provided through Schwab Institutional Intelligent Portfolios, an automated, online investment platform. You must have a minimum portfolio of \$5,000 to participate in this service.

As part of our standard portfolio management services, we continuously monitor your investments and review your portfolio on a quarterly basis. We will contact you at least annually to discuss your portfolio and update your WMS and/or IPS.

We manage accounts on a discretionary basis. This means that once you sign an agreement with our firm, we have your permission to buy and sell investments in your account without asking you in advance. This authority will last until you or we terminate our agreement. We may allow reasonable limitations on our discretionary authority.

We typically recommend that clients invest in no-load mutual funds that have low operating expenses. Although we primarily focus our advice on these products, we will offer information regarding additional types of investments if they are appropriate to address your needs. We do not offer proprietary products.

**More detailed information on our services is available in our [Form ADV Part 2A](#) (our "Brochure") in Items 4, 7, 13, and 16.** We are here to help you and encourage you to ask us questions. For example, you might want to ask us:

- *Given my financial situation, should I choose an investment advisory service? Why or why not?*
- *How will you choose investments to recommend to me?*
- *What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?*

### **What fees will I pay?**

We charge a one-time flat fee for the initial WMS, which is due upon delivery of the completed WMS to you. Thereafter, fees for ongoing wealth planning services and standalone portfolio management will be assessed as either a flat annual retainer fee (increased each year by US inflation) or as a percentage of your investment assets under management. You choose which type of fee will be assessed at the beginning of the engagement. If our fee is calculated as a percentage of the assets we manage, you will be billed quarterly

**Ben Allison, CFA**

**Greg Curry, CPA/PFS, CFA**

**Chrys Clark, CFP®**

**Angie Stoner, Client Experience Manager**

in arrears. If our fee is a flat annual amount, it is paid in quarterly installments in advance. The minimum flat retainer fee for Wealth Management Services is \$10,000 annually.

In addition to the fees that we charge, your portfolio will incur other expenses. The most common examples are brokerage transaction fees (e.g., the fee that the broker charges to buy or sell a security) for accounts not in the Schwab Institutional Intelligent Portfolios program, custodian fees for wire transfers and other administrative services, and the internal fees and expenses of mutual funds and exchange traded funds.

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.

**More information is available in our [Form ADV Part 2A](#) (our “Brochure”) in Items 5 and 12.** We are happy to address the fee arrangements in more detail with you. For example, you might want to ask:

- *Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?*

### **What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?**

When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide to you. Here are some examples to help you understand what this means.

- As one of our fee options, you can pay an investment advisory fee based on the amount of assets we manage. We believe this fee structure aligns our interests with yours, since we earn more fees as the value of your portfolio increases. Nonetheless, this type of fee arrangement could also incentivize us to encourage you to deposit more assets in your account, which would increase our fees.
- We recommend that you hold your investment account(s) with Charles Schwab & Co., Inc. (“Schwab”), which offers an advisor-based program that facilitates the management of our clients’ accounts. Most of Schwab’s services directly benefit you as a client; however, some services benefit only us. Our receipt of these benefits creates an incentive for us to recommend that you maintain your account at Schwab.

**More information is available in our [Form ADV Part 2A](#) (our “Brochure”) in Items 11 and 12.** To continue this conversation, you may want to ask:

- *How might your conflicts of interest affect me, and how will you address them?*

### **How do your financial professionals make money?**

Our financial professionals are paid a salary. Financial professionals who are owners of the firm receive their share of corporate distributions based on firm profits. The receipt of compensation based on revenue or profits could help us recommend that you increase the assets that we manage. None of our financial professionals earn any type of commission (e.g., product sales commissions or revenue from securities bought or sold).

Certain financial professionals serve as an expert witness in litigation involving securities and investment issues for an hourly fee. They may also conduct seminars or workshops on investment-related topics. Seminar fees may be an hourly or fixed fee.

### **Do you or your financial professionals have a legal or disciplinary history?**

No. We encourage you to visit [www.Investor.gov/CRS](http://www.Investor.gov/CRS) for a free and simple search tool to research us and our financial professionals. You might want to ask us:

- *As a financial professional, do you have any disciplinary history? For what type of conduct?*

### **Additional information**

Please refer to our Brochure for more details on our investment advisory services and other topics. Please call us at (502) 384-3890 or email [greg@pillar.net](mailto:greg@pillar.net) to request up-to-date information and a copy of the Client Relationship Summary and/or Brochure. We encourage you to ask:

- *Who is my primary contact person? Is he or she a representative of an investment adviser or broker-dealer? Who can I talk to if I have concerns about how this person is treating me?*

**Pillar Financial Advisors, LLC**

**Summary of Changes to the Form CRS**

**March 11, 2021**

We have updated our *Form CRS – Client Relationship Summary* to clarify that both Wealth Management Services and Standalone Portfolio Management Services include the preparation of an Investment Policy Statement (“IPS”) for each client. We also clarified that the minimum flat retainer fee for Wealth Management Services is \$10,000 annually. We do not have a minimum fee for Standalone Portfolio Management Services.